LIHEAP

Our LIHEAP module will help your team deliver everything from utility costs and furnace repair to rent payments and transitional housing so families can live in safe, healthy & affordable housing. With a simplified payment process, your staff can shift their focus from data entry to providing the critical financial needs of their customers.

KEY POINTS

Through Adsystech's LIHEAP module, agencies are able to deliver management and administration of various Energy Assistance Programs as a collaborative.

+Low income home energy assistance programs (LIHEAP)

+Boiler Repair and replacement

+Regular and Emergency Assistance Programs (HEAP and E-HEAP)

KEY NEW FEATURES

+Batch Billing/Batch billing payment reports

+State Export file processing

+Document management

+Managed "Self-sufficiency" through Adsystech's Case Plan page

+Income, payment management and verification (Percentage of Income Payment Plan)

+Organizations are able to set up a process for making payments on the customer's behalf to specific vendors

+Agencies and organizations are given the ability to track a payment's process at any point-whether that is the initial approval or final payments

+Efficient and effective management of customer payment information

+Ability to print or send checks/ vouchers/ financial assistance

+Dashboard and Scheduler Capabilities

TOOLS

+ Signature Pads
+ Google Mapping
+ Workflow Engine
+ Text to Speech
+ Text to voice mail, messaging or email
+ Information and Referral Services
+ Mobile capabilities and compatibility across multiple operating systems allow for field work.